

Our Docket No: 42P9765X

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

**Anderson**

Examiner: Chankong, Dohm

Art Group: 2152

Application No.: 09/895,557

Filed: June 29, 2001

For: Method and Apparatus for Message  
Escalation by Digital Assistants

**PRELIMINARY AMENDMENT**

Mail Stop: RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please amend the claims and consider the following remarks.

**CERTIFICATE OF EFS WEB SUBMISSION**

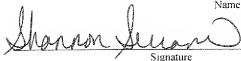
I hereby certify that this correspondence is being submitted electronically via EFS Web on the date shown below:

October 14, 2008

Date of Deposit

Shannon Serrano

Name of Person Mailing Correspondence



Signature

10/14/08

Date